



LAGEN Island MINILOC Island
Palawan, Philippines

Thank you for choosing El Nido Resorts to be your next holiday destination!
For your comfort and convenience during your trip to El Nido, we would like to remind you of the following details:

CHECK-IN AT ISLAND TRANSVOYAGER INC (ITI)

Please proceed to ITI's private terminal and passengers' lounge located at A. Soriano Aviation Inc. (ASAI) Hangar along Andrews Avenue, Pasay City (NOT at the Manila Domestic Airport). A map to the ASAI Hangar is provided inside the ticket jacket. Check-in time at ASAI is at least one (1) hour before scheduled departure time. A valid photo ID must be presented at the check-in counter.

LUGGAGE TAGS

Make sure your luggage are properly labeled with your names. The next time you'll see your luggage will be in your room at the resort. Luggage tags are available at the ITI check-in counter at the ASAI Hangar.

LUGGAGE ALLOWANCE

Guests are entitled to 10kg of luggage including hand carry. Excess luggage will be charged Php 70.00 nett per kilogram inclusive of VAT. Luggage may be offloaded in the event of aircraft overloading but will be brought to the resort via the next available flight.

WHAT TO BRING

Apart from the essentials, we recommend you add the following in your *To-bring* list: Underwater camera for a fantastic photo-op with Miniloc house reef's resident fishes and sea creatures; insect repellent to protect yourself during outdoor activities; a good book or your favorite magazine to while away your time during sunbathing.

TRAVEL TIME

Flying time is approximately 75 minutes. The typical aircraft used is a 19-seater, twin-engine Dornier or LET.

Airborne time and route of flights to/from El Nido may change due to weather conditions, any fortuitous event, or last-minute flight changes by Island Transvoyager Inc.

Upon arrival at El Nido Airport, our staff will escort you to the airport terminal, where you can have a light snack while waiting for your luggage to be transferred to the boat. The boat transfers take approximately 40 minutes to Miniloc Island and 50 minutes to Lagen Island. Due to seasonal changes and wind conditions, you may get wet during transfers.

CHECK-IN & CHECK-OUT FROM THE RESORT

Guests are requested to present their Room Reservation Confirmation Voucher and ITI Flight Voucher upon check-in for proper orientation of the inclusions of your package. Standard check-in time is 2PM and standard check-out time is 12NN. Late check-out may be requested from the Front Office, subject to availability.

DAY TOUR

In the event that early check-in is not possible at the time of arrival, you may avail a day tour to the other resort to maximize your time. A Sales Representative at the ITI terminal or a Guest Activity Coordinator at Lio Airport will give you details about the day tour. We urge you to come dressed ready for tours and activities. Dressing into a pair of shorts and sandals or surf shoes is recommended.

INTERNATIONAL AND DOMESTIC FLIGHT ARRANGEMENTS

Guests with international connecting flights are required to reconfirm their return flights at least 48 hours prior to departure. The Front Office staff at the resort will be happy to assist you with this. Please allow at least two hours and 30 minutes between your arrival in Manila from El Nido and your international and domestic flight. Although El Nido Resorts/TKDC will try its best to assist guests with their airline arrangements, El Nido Resorts/TKDC will not be responsible for delayed flights and missed domestic and international connections.

FORCE MAJURE

In case of fortuitous events or any condition beyond our control, El Nido Resorts/TKDC or our carriers shall not be held responsible for failure to deliver services some of which may result in missed international connections. In-house guests who have to extend their stay at the resort because of a cancelled El Nido-Manila flight via ITI will be extended complimentary accommodations available. Meals will be charged at full rate. *Priority passengers for the next flight out will be those with connecting flights.*

SHORTENED STAY FOR IN-HOUSE GUESTS

In-house guests who wish to shorten their stay will forfeit full payment made.

CONSERVATION FEE

All visitors to El Nido 12 years old and above are required by law to pay a conservation fee of Php 200.00 for the duration of your stay. This fee is collected by the Protected Area Management Board for the conservation of the El Nido Protected Area and may be settled at the resort.

UPON ARRIVAL IN EL NIDO

All guests must confirm arrival details and go through Lio Airport in El Nido for proper security check. Transfers from Lio Airport to the resorts shall only be via El Nido Resorts boats. Resort management will not accommodate any guest not following this SOP. Guests who are NOT arriving via an ITI flight must re-confirm arrival details to El Nido 2 days before by calling our Front Office at Lagen Island Resort and Miniloc Island Resort at the numbers given below.

CONTACT INFORMATION

Should you need additional information or require assistance, please feel free to contact us at the following numbers:

Ten Knots Development Corporation (Makati Office)	Tel: +63 (2) 894 5644 Fax: +63 (2) 810 3620
El Nido Resorts Lagen Island	Telefax: +63 (2) 750 7600 / +63 (2) 750 7602
El Nido Resorts Miniloc Island	Telefax: +63 (2) 751 1602; +63 (2) 751 1627; +63 (2) 751 1628
Island Transvoyager Inc. Office at the ASAI Hangar	Tel: +63 (2) 851 5674; +63 (2) 851 5664 Fax: +63 (2) 854 1418

We wish you an enjoyable holiday at El Nido Resorts!